



Re: Coronavirus (COVID-19) Precautions

Dear Participants,

Ensuring the safety of our participants, staff and volunteers providing essential services to our older adults in light of the Coronavirus (also known as COVID-19) pandemic is of paramount concern to our agency. While we are continuing to provide services, the changes below have been implemented to reduce the risk of transmission of the virus:

- You will receive a phone call instead of a face to face visit for your assessment;
- You may be asked a number of questions every day about changes to your health. We ask for your patience as it is important that we ask these questions on a daily basis to ensure your continued health and safety;
- We may also be asking you again to confirm information such as your emergency contact and pharmacy;

Every effort will be made to assure your services such as meal delivery, in-home assistance and emergency home response will continue without interruption. If you have any questions or concerns you can reach us at: (815) 758-6550; on Facebook at [@ecsdekalb](#); email at [team@ecsdekalb.org](mailto:team@ecsdekalb.org); or our website at [www.ecsdekalb.org](http://www.ecsdekalb.org). You can also call the Illinois Department on Aging's Senior Help Line at 1(800)252-8966.

Sincerely yours,

**Tara Russo**

**Executive Director**